

From: Mike Ryan
To: 'microsoft.atr(a)usdoj.gov'
Date: 1/26/02 1:00am
Subject: Microsoft Settlement

Dear DOJ

I urge you to settle the case with Microsoft.

The consumer was not hurt by their market dominance.

I was actually helped.

As an engineer at a company of 850, when computers first came to the office only the lucky few who had bosses that liked computers could get all of the software they wanted since each item was sold separately and you had to justify each one. And what a mess it was. Some were using non-compatible programs and not all of us had that great boss and could only get minimal software. Then Microsoft started bundling all of the great programs together and the price came way down. Not only that, we all were given 'Office' and everyone had compatible programs and everyone had all of the great applications not just the privileged few. So please tell me how did that hurt me. And this browser question, what a bunch of BS. I used Netscape for a long time. Everybody had that option. Anybody with a computer could download it from their web site. But after a while it just did not have as many features as MS offered. So I switched to the better program. So how did I get hurt? I didn't. Look at Apple, they have a great computer but they always built it themselves and charged too much for both hardware and software. They did not allow clones, which by the way produced the great computer revolution we know today. So I bought a lower cost computer with lower cost software. So how did I as a consumer get hurt? I didn't. Please settle the case with Microsoft and let them continue to produce great software for the consumer at a great value.

Mike Ryan
Bellevue WA
425 641-6920